Faculty of Science, Engineering and Computing

Assessment Form

Module: **CI 7700 User Experience (Systems)**

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Title of Assignment: **MoneyGram Prototype**

**Submission Date : 27.01.2021**

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# Introduction & Goals

MoneyGram website has found some issues with the layout which has been raised in the usability report.

* Home page has some unnecessary links which are reduced and coincided in redesign prototype.
* Usability report had found the domain link was insecure on the web and there were internationalisation configuration issues, however in prototype it could not be achieved
* Rates & Fee, Find a location will have live information connecting with the API.
* Three services MoneyGram has Live chat, become agent and plus rewards are added on the home page.

# User Tasks Instructions

**Prototype Files Box Link:**

https://kingston.box.com/s/dk5omjmcmkmk66anouq8ln9cjw9jhh9j

**Please click on the Video link of Prototype:**

https://vimeo.com/505443997/0ee4b6cf48

**Files are available at GitHub Link** –

https://github.com/fsaeed1905/K1159610-MoneyGram.git

**Format of the Prototype Files**: .html, .CSS (Please open in VS Code or Sublime Text Editor)

**Technology:** Prototype has been developed through HTML5, CSS Coding

**Browser and extensions details:** Microsoft Edge, Google Chrome, Safari, Mozilla Firefox, Opera

**Screen sizes requirement**. Desktop Screen & Mobile devices

This prototype is a website version, however viewport features implemented to open in mobile devices

# Further directions

Step 1. Please open the link in the box folder

Step 2. Make sure download the whole folder on the client machine, it will download the fonts, images and any HTML and CSS libraries

Step 3. Locate the file name, moneygram.html (home page / splash page)

Step 4. Please compare the prototype with the video to see the recommended changes

MoneyGram prototype displays the logo of the original website which has been incorporated from the official website to the prototype and placed into the header just above the navigation bar. Navigation bar shows the home page, send money, receive money, help, register and sign In links. They are interactive and shows the action on a click. Find a location and rates & fees are the live features of the website that do not show any connectivity with the outside API.

Prototype shows corporate features such as become an agent, it has a procedure which MoneyGram provides on case to case basis. Live chat offers the support to the customers and plus rewards is a feature of promoting business that was necessary to be placed on the main page.

The layout of the prototype shows most of the business features in a very organised order which was the confusing part for the users during the usability test.

The prototype has been developed in using front-end coding technologies which are HTML5 (Hypertext Mark Up Language) and CSS3 (Cascading Style Sheet). The prototype can easily be shared with the developer team to build a complete website with adding back-end technologies. The website will be fully functional in a very short space of time because the most of the front-end work has been completed. It is easy to add comments on the prototype. There are comments added into CSS document for the developer team and it has been done in an organised way so the referenced classes and components can easily be located.

# References:

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Logo code